



## LEGAL NOTICE

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## SECURITY

The website [www.playabrava.com](http://www.playabrava.com) uses widely accepted information security techniques such as firewalls, access control procedures, and cryptographic mechanisms to prevent unauthorized access to data and theft. To achieve these goals, the user/client accepts that the provider may collect data for authentication purposes. We offer **100% secure payment** at [www.playabrava.com](http://www.playabrava.com) and guarantee that every transaction is secure.

All purchases are backed by Banco Santander's secure server, meaning your data is protected and encrypted with the most advanced technology—making it safer than paying at a gas station or restaurant.

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**What happens when I send my data online?** When you make a purchase and choose to pay by card, upon clicking the payment button, the website connects to the secure server. From that point, you are in a secure area where you enter your banking data directly on the bank's server. The bank verifies security requirements, processes the transaction, and sends confirmation before redirecting you back to the site.

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**Can anyone access the encryption key?** Each time a user connects to a secure server, the server generates a random session key, while the client's browser generates another random key for identification. If other users connect at the same time, new keys are generated to ensure session separation.

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**How do I know a secure connection has been established?** You'll know you're on a secure server if the URL begins with "https://". Additionally, most browsers show a padlock icon (e.g., a yellow closed padlock in Internet Explorer).

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**What security protocol is used?** Connections use the latest specifications of the SSL (Secure Sockets Layer) security protocol.

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**Which financial institution supports secure transactions?** When you pay by credit/debit card at [www.playabrava.com](http://www.playabrava.com), a secure connection is established with Banco Santander's server, which ensures real-time transaction approval or rejection after verifying the cardholder's data.

For more information, visit: [www.bancosantander.es](http://www.bancosantander.es)

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**3D Secure** Banco Santander's gateway supports 3D Secure protocols by Visa and Mastercard. This system authenticates the cardholder using a private key provided by their issuing bank. For more information, consult your bank or visit their website.

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**Important Note** Our website only accepts **3D Secure-enabled credit cards**, meaning you'll need a special code for online purchases provided by your card issuer. We recommend using 3D Secure to prevent fraudulent use and ensure maximum transaction security.

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**How do we protect your card payment?** [www.playabrava.com](http://www.playabrava.com) uses a secure server based on one of the most reliable internet security systems: **SSL (Secure Socket Layer)**. All your data is encrypted before transmission. Visa and Mastercard payments are only accepted through **CES (Secure E-commerce)**. If the bank verifies the card via CES, the transaction is approved. Otherwise, the order is canceled.

Our payment gateway uses **Banco Santander's 256-bit SSL encryption**, and **no credit card data is stored** on our system—it goes directly to the bank's secure terminal (TPV Ecommerce).

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**What is SSL?** SSL is a security protocol that enables browsers and servers to authenticate each other and ensure secure communication. Using encryption and digital signatures, SSL:

- Enables mutual authentication between web browsers and servers.
- Allows website owners to control access to specific services.
- Secures confidential information (e.g., credit card numbers).
- Ensures data integrity during transmission.